

Best Doctors

Medical advice when you need it most

Best Doctors provides a unique, exclusive medical advice service, available at no additional cost to clients with MLC Critical Illness insurance and their family.¹



Imagine for a moment your doctor has told you or someone in your immediate family they're seriously ill.

Having MLC Critical Illness insurance can help provide financial security, but we know the initial reaction at this emotional time is to ask a number of key questions:

Is the diagnosis correct? What are the best treatment options? What's going to happen to me and my family?

So how do you give yourself the comfort of knowing you're getting the best possible medical advice?

You speak to Best Doctors.

What is Best Doctors?

For many years Best Doctors has been helping seriously ill people all over the world gain some comfort about their diagnosis and treatment.

Best Doctors currently operates in over 30 countries around the world; including the US, UK and Canada and it has one specific goal:

To connect seriously ill people to a network of peer-nominated, leading specialists from around the globe.

These doctors will be able to provide confidence, clarity and certainty to the patient's diagnosis and treatment plan.

The end result could save a life.

Which illnesses or conditions does Best Doctors review?

Best Doctors will arrange advice about critical illness, chronic or degenerative conditions, regardless of whether it's a listed condition under your MLC Critical Illness insurance.

If you would like to discuss whether advice is available for your particular situation, call Best Doctors on **1800 186 088**.

Please note: consultations regarding acute care (emergency room) cases, pregnancy and mental health conditions are not available through Best Doctors.

¹ Family means you (as the insured), your spouse and your dependent children.

The Best Doctors InterConsultation™ process

How does it work?



Will the Best Doctors service affect an insurance claim?

Best Doctors will not share their findings with MLC and your use of the service won't affect our assessment of a claim.

The Best Doctors InterConsultation report cannot be used to support a claim with MLC; nor will MLC request a Best Doctors report in connection with a claim.

However, your treating specialist may, with your consent, share information from the Best Doctors InterConsultation report with MLC. Your privacy will be protected throughout the process.

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